CUSTOMER SUCCESS STORY

MARIPOSA Your COMMUNITY HEALTH CENTER

Mariposa Community Health Center

INDUSTRY
Health care

LOCATION
Nogales, Arizona

FEATURED SOLUTION
Abila MIP Fund Accounting™

CHALLENGE

The human resources team at Mariposa Community Health Center calculated all employees' hours by hand. In addition, there was a tremendous amount of duplication of effort entering employee information, such as benefits and deductions, into multiple, disparate systems.

SOLUTION

For nearly two decades, MCHC has used Abila MIP Fund Accounting™ to manage and report on its multiple grants. With the help of Abila Business Partner, Management Software Innovations, the health center continues to upgrade its software to ensure it has access to the latest features and functionality.

BENEFITS

Because MIP™ is a true fund accounting™ system, the health center can create as many segments as it needs for very specific purposes. Additionally, the automation provided by integrated HR modules saves HR staff members valuable time and helps them avoid the inadvertent human error that naturally accompanies manual data entry and reentry.

Health Center Serves Community with Abila MIP™ and Integrated HR Modules

Founded in 1980 in response to the tremendous unmet need in Santa Cruz County, Arizona, today the Mariposa Community Health Center (MCHC) is still the only community health center serving the area's largely underserved, mostly Hispanic population.

Its mission is to improve the health of its patients and communities by providing patient-centered health care that ensures access to culturally appropriate primary care and community-based education, regardless of an individual's ability to pay.

The 22,000-plus patients the center's providers see annually pay for their health care using Medicare, Medicaid, and commercial health insurance; a subsidized sliding fee program is offered to those who can't otherwise afford their care.

However, its wide array of outreach, education, practical instruction, personal assistance, and referral services are funded by some 30 different grants from federal, state, county, private, and university grantors. These outreach programs range from breastfeeding support, to smoking cessation programs, to summer youth camps, and even GED and English classes, all of which wouldn't be possible without these grants, large and small.

abila™
BUSINESS PARTNER
ADVISOR

MIP™ Meets Need for a Multi-Dimensional Chart of Accounts

In 2000, CFO Humberto Duran purchased Abila MIP Fund Accounting™ software after exploring 20-plus accounting software options and spending more than a month sitting through demos. He did his due diligence, investigating everything from very large high-end to small obscure platforms. "I saw everything," he says. "MIP fit the bill. It wasn't the cheapest, but it wasn't the most expensive. Our main issue was the need for a multi-dimensional chart of accounts. MIP gives us the ability to manage all our grants – to have all grant information accurately posted to each of our 30 grants. And, if and when we create a new grant, we have the infrastructure to post all revenue and expenses to that grant – easily adapting to each funding sources' unique demands, whether the grant is restricted or unrestricted."

Prior to implementing MIP™, the health center's legacy software required creating "salary" accounts, for example, for every grant. "So, if we had 100 grants, we had to create 100 salary accounts, because we had no way to separate them by grant. It was very labor-intensive and time-consuming," explains Duran. "Now, with MIP, when we get a new grant, we can easily add it to our chart of accounts – and attach things like salaries, utilities, professional services – as needed within that grant."

And the ease of use of MIP™ has been a tremendous benefit throughout the years. "Every new employee who has worked in the system has been able to quickly and easily understand and use MIP," says Duran.

"We've probably cut our payroll process at least in half."

- Humberto Duran
CFO

Adding Modules to Streamline HR Functions

More recently, the health center has looked to automation to help streamline a number of its human resources' processes – most notably, its payroll process. About six years ago, it implemented the MIP™ Human Resources, Payroll, and Employee Web Services (EWS) modules to modernize how employees submit their time and get compensated.

"Before these modules, we used a timeclock. And the software, which was really intended for a manufacturing setting, was not useful. The process was very manual," says Duran. "Our HR team calculated all employees' hours by hand. Can you imagine?

"Now we just pull reports from EWS and export them into HR, then Payroll, seamlessly, without our hands touching them. It's just a click of a button. We've probably cut our payroll process at least in half."

Besides the ability to produce timely and accurate pay for employees, the modules are integrating with general ledger (GL) distribution in Abila MIP Fund Accounting™, making it easier to accurately bill salaries to specific grants.

MCHC uses the MIP™ HR Module to maintain employee history, manage benefits, and generate reports and filing forms. "Now we can pass information, such as benefits and deductions, directly from the HR system into Payroll with no re-entry required, and no concern for duplication of information. And HR and Payroll have access and visibility into the same information.

"The reporting capabilities are incredible," concludes Duran. "Because everything is integrated with MIP, we can produce detailed financial reports, and filter within reports, for as many as 20 to 30 different grantors each month. And individual grant managers can go into the system and see just their reports. MIP helps us to separate and manage each grant to the degree we need."

About Management Software Innovations

Management Software Innovations (MSI) assists nonprofit organizations and government agencies throughout the Hawaiian Islands, California, and beyond, to improve staff productivity and reduce costs using world-class software tools, including Abila MIP Fund Accounting™. With more than 15 years of nonprofit and fund accounting software consulting experience, its team is comprised of professionals who lend their expertise to help customers find the software solution best suited for their specific needs.

About Abila

Abila is the leading provider of software and services to associations and nonprofit organizations that help them improve decision making, execute with greater precision, increase engagement, and generate more revenue. Abila combines decades of industry insight with technology know-how to serve nearly 8,000 clients across North America. For more information, please visit abila.com. To subscribe to our blog, visit Forward Together at blog.abila.com

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